



Digital Telecare – The Journey

And the importance of Technicians/Engineers being part of the analogue to digital work

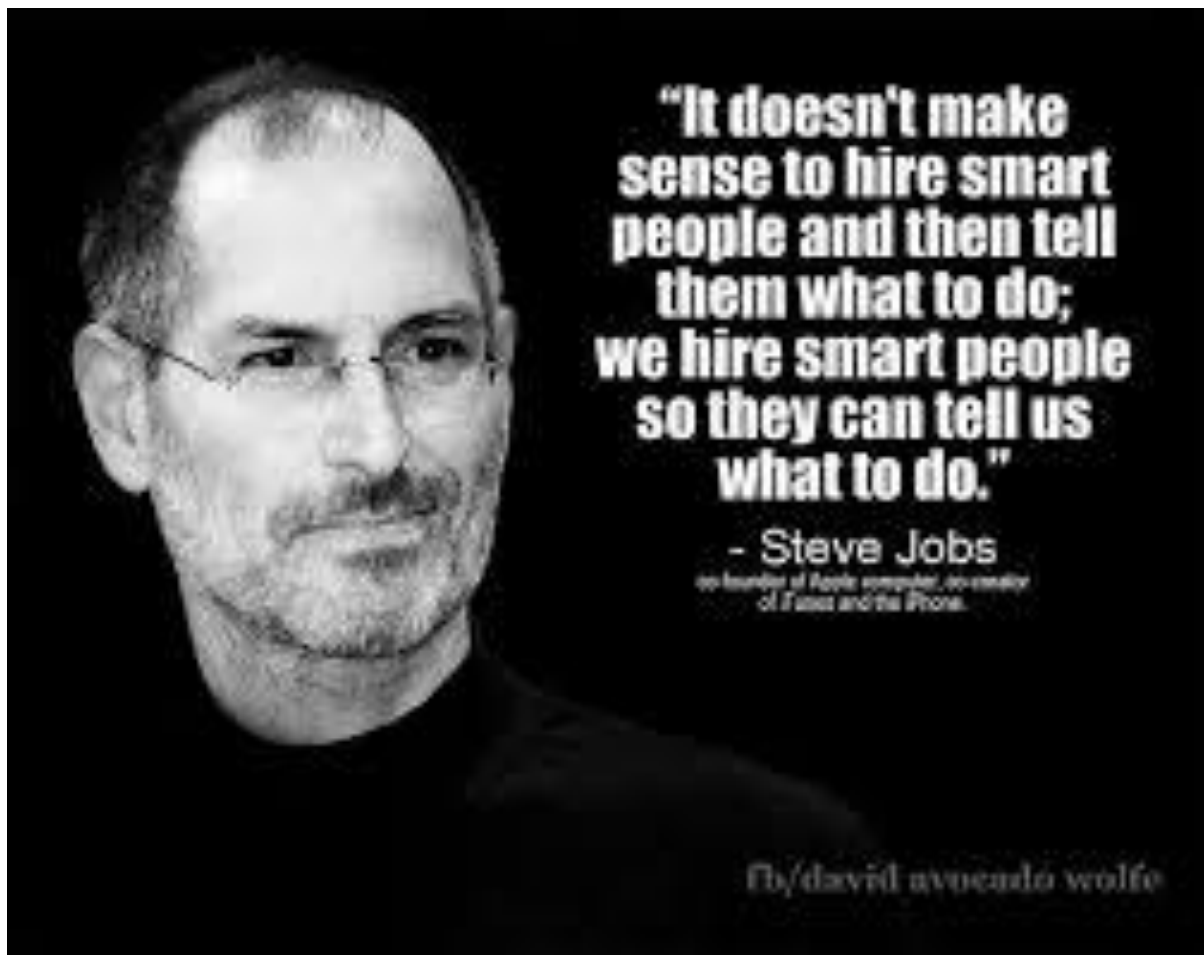
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Scottish Telecare Technical Forum

- Set up for the benefit of technicians, engineers and other technical roles, (and the wider service as a whole)
- There were no opportunities for technicians to meet and discuss common areas of practice
- The chance to discuss upcoming changes surrounding analogue to digital, amongst other areas and equipment



"It doesn't make sense to hire smart people and then tell them what to do; we hire smart people so they can tell us what to do."

- Steve Jobs

co-founder of Apple Computer, co-creator of iTunes and the iPhone.

by/david avramelo wolfe

Role of the Technician

- Can vary slightly from different organisations
- Installation of equipment
- Fault diagnosis
- Programming of equipment
- Allocating
- Stock control
- Admin



Looking to the Future

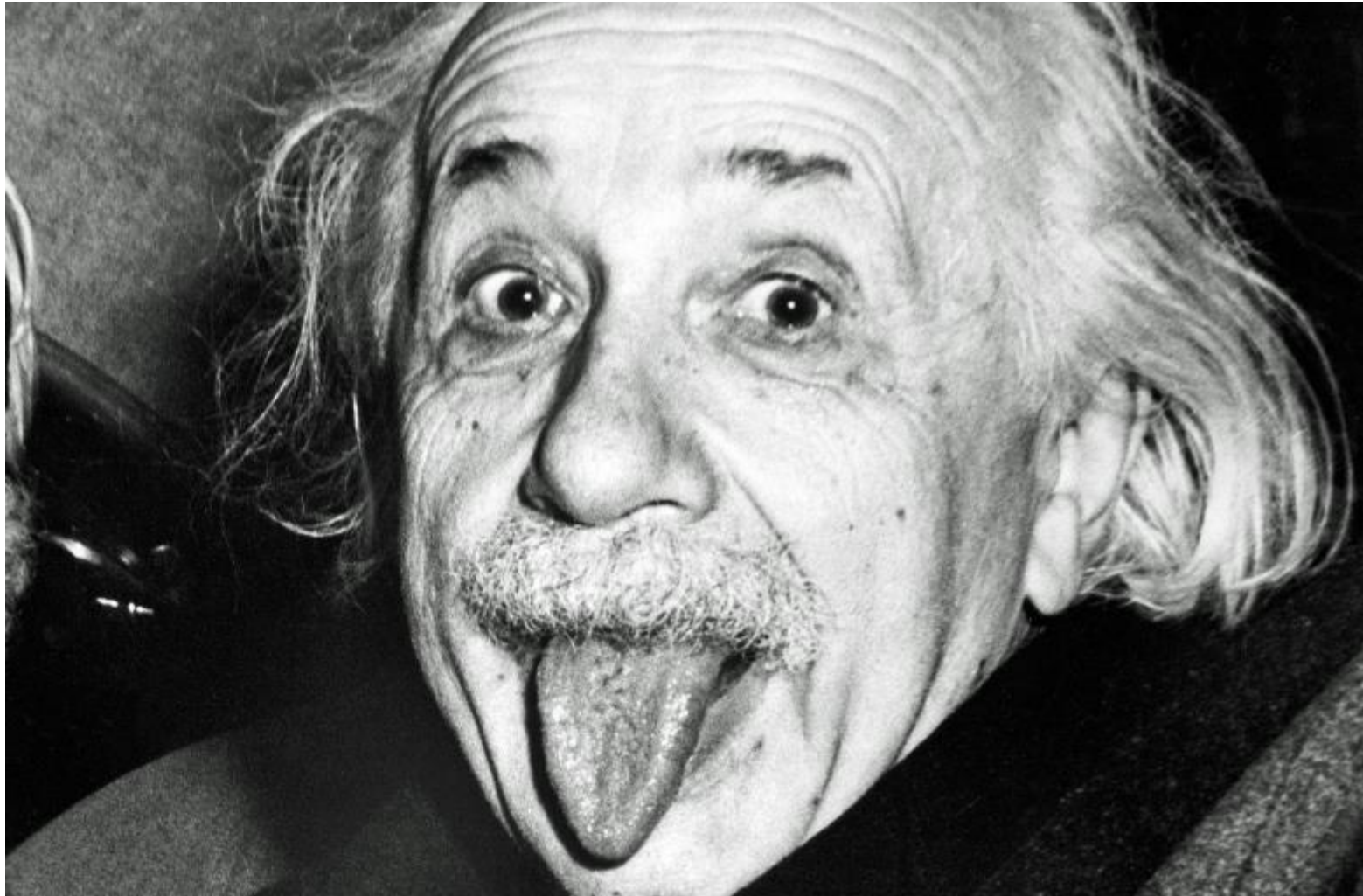
- Managers and technicians/engineers and other technical roles working closer together as a team
- Sharing information for the good of the service as a whole with the public as well as other services
- Gain knowledge through networking with organisations and also equipment providers
- The bigger the network the better the knowledge
- The smoother the change over can be
- Attend and be involved in Webinars
- Attend telecare seminars and other events



**THERE DOESN'T NEED TO BE A 'FOGGY
BRIDGE'**



Why not try a clear path !!!



ANY QUESTIONS ?